



Curo Park – Refund, Return & Cancellation Policies

Last updated: (30-04-2019)

1. Definitions

- i. For the purpose of this Refund, Return & Cancellation Policy (hereinafter referred to as the “Policy”), wherever the context so requires,
- ii. The term ‘Company’ shall mean ‘Pentaminds Technologies Pvt. Ltd’ a Private Limited Company limited by shares and registered under the Companies Act, 2013 and having its registered office at New Delhi.
- iii. The term ‘website’ shall mean CuroPark.com.
- iv. The term ‘You’ & ‘User’ shall mean any legal person or entity accessing or using the services provided on this Website, who is competent to enter into binding contracts, as per the provisions of the Indian Contract Act, 1872;
- v. The terms ‘We’, ‘Us’ & ‘Our’ shall mean the Website and/or the Company, as the context so requires.

2. General

- i. This document is an electronic record in terms of Information Technology Act, 2000 and rules there under as applicable and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000. This electronic record is generated by a computer system and does not require any physical or digital signatures.
- ii. This document is published in accordance with the provisions of Rule 3 (1) of the Information Technology (Intermediaries guidelines) Rules, 2011 that require publishing the rules and regulations, privacy policy and Terms of Use for access or usage of CuroPark.com
- iii. This website is owned and operated by the Company.

3. Acceptance of Refund, Return & Cancellation Policy

- i. This Policy applies to the RFID Tag purchased from website CuroPark.com.
- ii. By using this website, you accept the practices described in this Policy. If you do not agree to this Refund, Return & Cancellation Policy, please do not use this website or purchase from this website.
- iii. We reserve the right to change this Policy without prior notice. We encourage you to regularly review this policy to ensure that you are aware of any changes.

4. Refunds

- i. In case of failed transactions, Amount will be refunded to your account in next 3 working days.
- ii. For refund of purchased tag, once we receive your item, we will inspect it and notify you that we have received your returned item. We will notify you on the status of your refund after inspecting the item in next 3 working days.
- iii. If your return is approved, we will initiate a refund to your credit card (or original method of payment). You will receive the credit within a certain amount of days, depending on your card issuer's policies.

5. Returns

- i. You have 15 calendar days to return an item from the date you received it to CuroPark representative.
- ii. To be eligible for a return, your item must be unused and in same condition that you received it.
- iii. Your item must be in the original packaging.
- iv. Your item needs to have the receipt or proof of purchase.
- v. In case of invalid/damaged tag received, mention exact reason to CuroPark Representative.

6. Cancellation

- i. In case of cancellation of order within 15 days of purchase or date of receiving of item whichever earlier, Amount will be refunded to your account in next 3 working days.
- ii. Order cannot be cancelled once item is delivered or after 15 days of purchase whichever earlier.

7. Contact Us

For any query regarding online purchase refund and return of RFID tags contact CuroPark representative or drop mail to info@radiusinfotech.in.